Below is an example of a Clinician Feedback Report generated by the OQ Analyst software at intake for a patient who has completed the OQ®-45.2. The initial report indicates that the patient has a moderately high level of distress that is typical of patients who are being treated in a community mental health center or inpatient setting. Included in the report is the patient's response to critical items, a subscale breakdown of the total score, and a graph comparing the intake score to normative data from various sample groups, where the orange line represents the cutoff between clinical scores and patients functioning in the normal range.

Name: Adult, Melanie, R **ID:** ASDF0195		
Session Date: 2/12/2005 **Session:** 1		
Clinician: Clinician, Bob **Clinic:** North Clinic		
Diagnosis: Panic Disorder		

Alert Status: **NA**
Most Recent Score: 89
Initial Score: 89
Change From Initial: No Reliable Change
Current Distress Level: Moderately High

Most Recent Critical Item Status:

8. **Suicide -** I have thoughts of ending my life. **Rarely**
11. **Substance Abuse -** After heavy drinking, I need a drink the next morning to get going. **Rarely**
26. **Substance Abuse -** I feel annoyed by people who criticize my drinking. **Never**
32. **Substance Abuse -** I have trouble at work/school because of drinking or drug use. **Frequently**
44. **Work Violence -** I feel angry enough at work/school to do something I might regret. **Frequently**

Subscales	Current	Outpat. Norm	Comm. Norm
Symptom Distress:	43	49	25
Interpersonal Relations:	24	20	10
Social Role:	22	14	10
Total:	**89**	**83**	**45**

Normative Comparison Groups
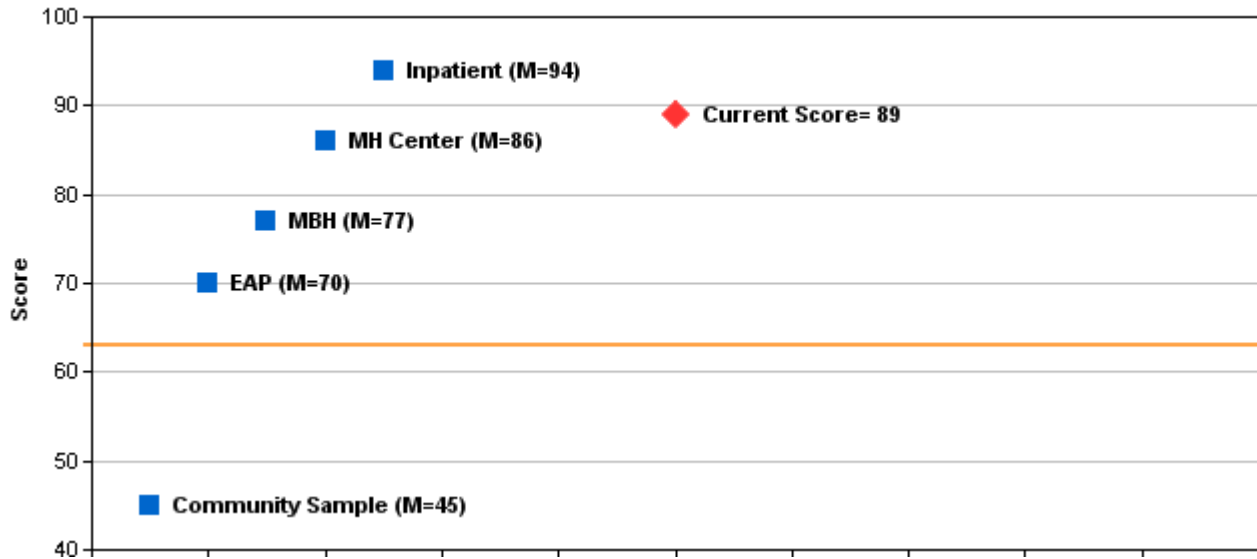
Graph Legend:

Inpatient - Acute care settings with short stay

MH Center - Outpatient settings such as community mental health centers

MBH - Managed Behavior Health company outpatient settings

EAP - Employee Assistance Programs and students presenting at University Counseling Centers

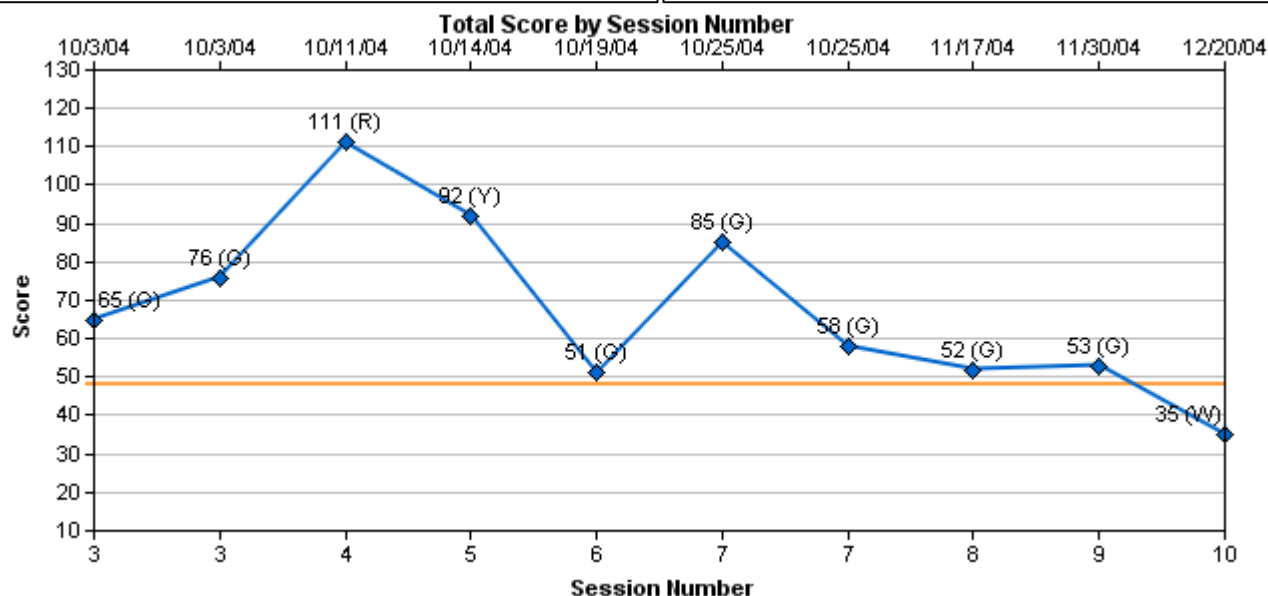**Community Sample -** Individuals randomly drawn from the community

Feedback Message:

Scores in this range are typical of patients who are treated in community mental health centers or inpatient settings. They are reporting a high degree of disturbance and appear to be in considerable pain. Suicidality should be monitored. Generally patients in this range show considerable improvement following interventions. Given the intensity of their disturbance it is likely to take about eight sessions of treatment before they show a reliable change and more than 20 sessions to return to a state of normal functioning.

Below is an example of a Clinician Feedback Report generated by the OQ Analyst software for a patient who has completed the Y-OQ®-2.01. The report indicates an alert status of White, meaning that the patient is functioning in the normal range and may no longer benefit from further treatment. Included in the report is the patient's response to critical items, a subscale breakdown of the total score, and a graph tracking the total score for the last 10 administrations. The report also lists who completed each questionnaire and you will notice that the Mother always reported higher levels of distress than the Father.

Name:	Child, Raquel, W	**ID:**	ABCDE073	
Session Date:	12/20/2004	**Session:**	10	
Clinician:	Clinician, Randy	**Clinic:**	South Clinic	
Diagnosis:	Unknown Diagnosis			
Completed by: Father				

Alert Status:	**White**
Most Recent Score:	35
Initial Score:	103
Change From Initial:	Recovery
Current Distress Level: Low	

Most Recent Critical Item Status:

12. **Obsessive Thoughts**	**Sometimes**
20. **Hallucinations**	**Never**
21. **Self Injurious Behavior**	**Never**
22. **Substance Abuse**	**Never**
28. **Paranoia**	**Never**
38. **Delusions**	**Never**
41. **Suicidal**	**Never**
44. **Hypomania**	**Sometimes**
46. **Fear of Going Crazy**	**Never**
51. **Aggression**	**Never**
58. **Eating Disorder**	**Never**

Subscales	Current	Outpat. Norm	Comm. Norm
Intrapers. Distress:	7	26.4	8.9
Somatic:	2	7.8	3.3
Interpers. Relations:	1	10.4	0.6
Social Problems:	3	6.3	0.7
Behavioral Dys.:	18	20.1	6.8
Critical Items:	4	7.7	3.0
Total:	**35**	**78.7**	**23.3**

Total Score by Session Number

Graph Label Legend:
(R) = **Red**: High chance of negative outcome   (Y) = **Yellow**: Some chance of negative outcome
(G) = **Green**: Making expected progress   (W) = **White**: Functioning in normal range
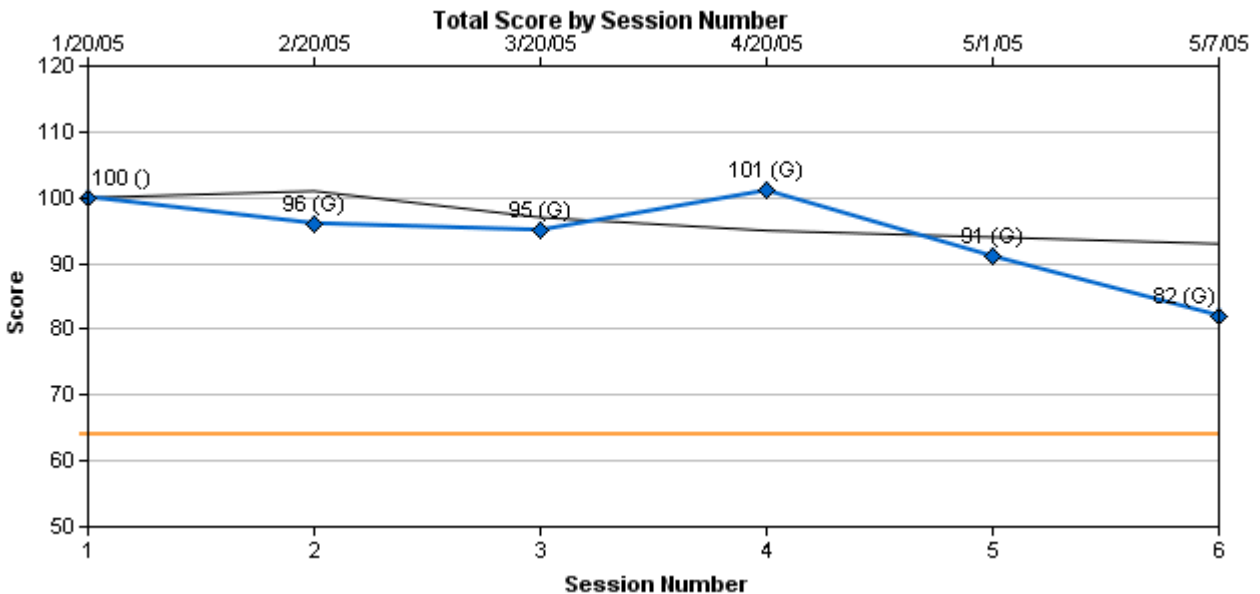
Session#:	3	3	4	5	6	7	7	8	9	10
Completed By:	Father	Mother	Mother	Mother	Father	Mother	Father	Father	Mother	Father

Feedback Message:
The patient is functioning in the normal range. Consider termination.

Below is an example of a Clinician Feedback Report generated by the OQ Analyst software for a patient who has completed the OQ®-45.2. The report indicates an alert status of Green, meaning that the patient is making progress as expected. Included in the report is the patient's response to critical items, a subscale breakdown of the total score, and a graph comparing the total score of previous administrations with the empirically expected rate of improvement.

Name:	An, Adult, 2	**ID:**	24059
Session Date:	5/7/2005	**Session:**	6
Clinician:	Clinician, Randy	**Clinic:**	South Clinic
Diagnosis:	Depression		
Algorithm:	Empirical		

Alert Status:	**Green**
Most Recent Score:	82
Initial Score:	100
Change From Initial:	Reliably Improved
Current Distress Level:	Moderate

Most Recent Critical Item Status:

8. **Suicide -** I have thoughts of ending my life. — **Sometimes**
11. **Substance Abuse -** After heavy drinking, I need a drink the next morning to get going. — **Rarely**
26. **Substance Abuse -** I feel annoyed by people who criticize my drinking. — **Sometimes**
32. **Substance Abuse -** I have trouble at work/school because of drinking or drug use. — **Sometimes**
44. **Work Violence -** I feel angry enough at work/school to do something I might regret. — **Sometimes**

Subscales	Current	Outpat. Norm	Comm. Norm
Symptom Distress:	42	49	25
Interpersonal Relations:	19	20	10
Social Role:	21	14	10
Total:	**82**	**83**	**45**

Total Score by Session Number

Graph Label Legend:
(R) = **Red**: High chance of negative outcome (Y) = **Yellow**: Some chance of negative outcome
(G) = **Green**: Making expected progress (W) = **White**: Functioning in normal range

Feedback Message:
Although the patient has not yet recovered his/her progress appears to be on track. Progress is judged to be within the range of expected response. Further progress is expected.

Below is an example of a Client Feedback Report generated by the OQ Analyst software for a patient who has completed the OQ®-45.2. This report corresponds to the previous Clinician Feedback Report but is designed to provide feedback directly to the patient. Included in the report is a graph tracking the total score of previous administrations as well as feedback messages indicating the patient's current progress in treatment. All feedback messages are designed for positive reinforcement of the therapeutic relationship.

Name:	An, Adult, 2	**ID:**	24059
Session Date:	5/7/2005	**Session:**	6
Clinician:	Clinician, Randy	**Clinic:**	South Clinic
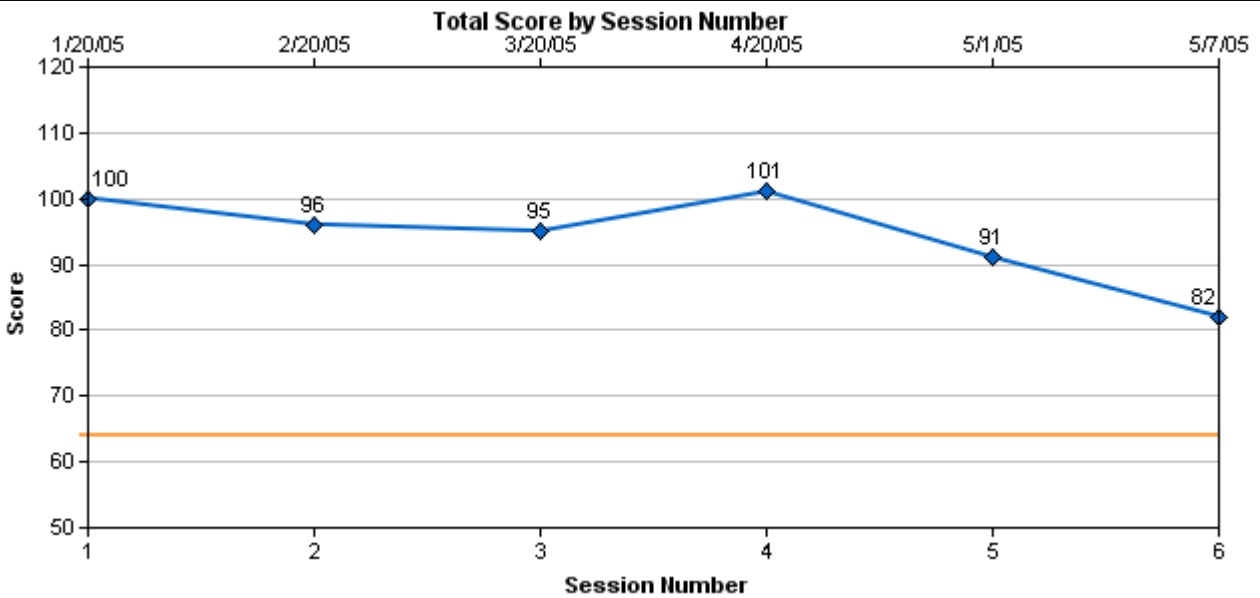
Feedback Message:

Please note that the information presented below is based on your responses to the questionnaire that you complete prior to each therapy session.

Currently, your level of progress approximates that accomplished by most clients in therapy.

However, there is likely still time for additional improvement.

We urge you to continue working as hard as you have to experience the greatest benefit possible from treatment.
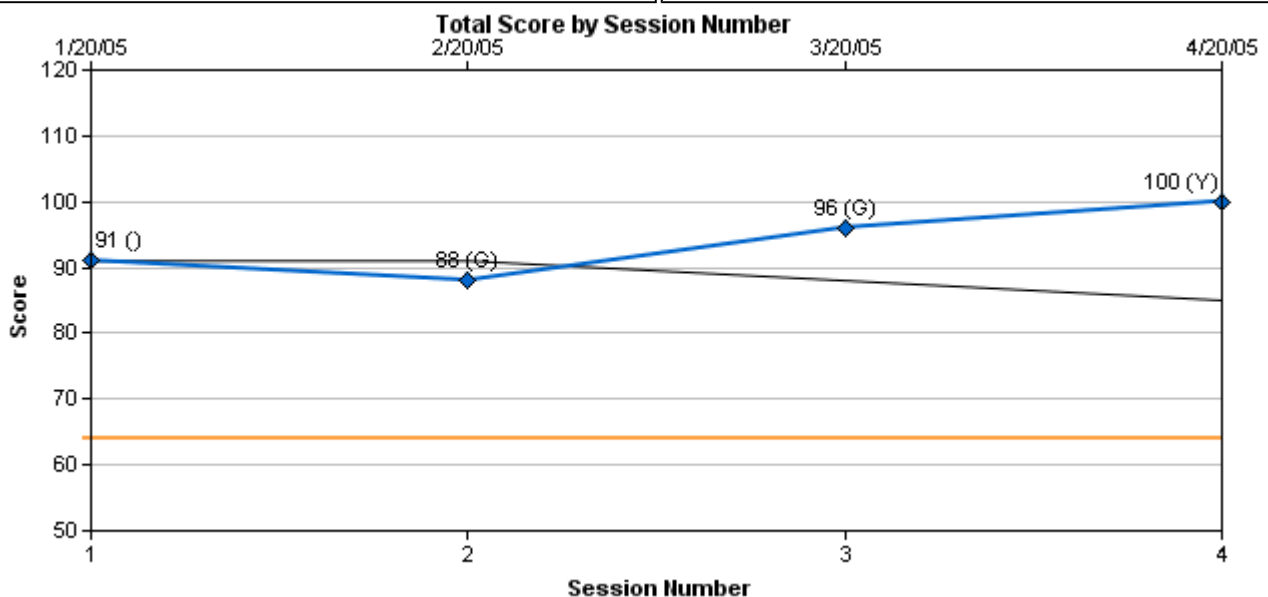
If you have not already done so, now may be the right time to discuss with your therapist the aspects of treatment that have been the most helpful, as well as aspects of treatment that have not been helpful.

Below is an example of a Clinician Feedback Report generated by the OQ Analyst software for a patient who has completed the OQ®-45.2. The report indicates an alert status of Yellow, meaning that the patient has deviated from the expected rate of change and that there is some chance of negative outcome. Included in the report is the patient's response to critical items, a subscale breakdown of the total score, and a graph comparing the total score of previous administrations with the empirically expected rate of improvement.

Name:	An, Adult, 2	ID:	24059
Session Date:	4/20/2005	Session:	4
Clinician:	Clinician, Randy	Clinic:	South Clinic
Diagnosis:	Depression		
Algorithm:	Empirical		

Alert Status:	Yellow
Most Recent Score:	100
Initial Score:	91
Change From Initial:	No Reliable Change
Current Distress Level:	Moderately High

Most Recent Critical Item Status:

8. **Suicide -** I have thoughts of ending my life. — **Frequently**
11. **Substance Abuse -** After heavy drinking, I need a drink the next morning to get going. — **Sometimes**
26. **Substance Abuse -** I feel annoyed by people who criticize my drinking. — **Frequently**
32. **Substance Abuse -** I have trouble at work/school because of drinking or drug use. — **Frequently**
44. **Work Violence -** I feel angry enough at work/school to do something I might regret. — **Rarely**

Subscales	Current	Outpat. Norm	Comm. Norm
Symptom Distress:	56	49	25
Interpersonal Relations:	27	20	10
Social Role:	17	14	10
Total:	**100**	**83**	**45**

Total Score by Session Number

Graph Label Legend:

(R) = **Red**: High chance of negative outcome (Y) = **Yellow**: Some chance of negative outcome

(G) = **Green**: Making expected progress (W) = **White**: Functioning in normal range

Feedback Message:

The rate of change the patient is making is less than expected. This patient may end up with no significant benefit from therapy. It is recommended that you be alert to the possible need to improve the therapeutic alliance, reconsider the client's readiness for change and the need to renegotiate the therapeutic contract, intervene to strengthen social supports, or possibly alter your treatment plan by intensifying treatment, or shift intervention strategies. Continue to carefully monitor treatment progress.

Below is an example of a Clinician Feedback Report generated by the OQ Analyst software for a patient who has completed the Y-OQ®-2.01. The report indicates an alert status of Red, meaning that the patient has deviated from the expected rate of change and that there is a high chance of negative outcome. Included in the report is the patient's response to critical items, a subscale breakdown of the total score, and a graph tracking the total score of previous administrations.

Name:	Child, Miranda, R	**ID:**	ABCDE075
Session Date:	1/10/2005	**Session:** 4	
Clinician:	Clinician, Randy	**Clinic:**	South Clinic
Diagnosis:	Unknown Diagnosis		
Completed by: Mother			

Alert Status:	**Red**
Most Recent Score:	115
Initial Score:	89
Change From Initial:	Reliably Worse
Current Distress Level:	High

Most Recent Critical Item Status:

12. **Obsessive Thoughts**	**Sometimes**
20. **Hallucinations**	**Sometimes**
21. **Self Injurious Behavior**	Never
22. **Substance Abuse**	Never
28. **Paranoia**	**Frequently**
38. **Delusions**	Never
41. **Suicidal**	Never
44. **Hypomania**	**Frequently**
46. **Fear of Going Crazy**	**Unanswered**
51. **Aggression**	**Frequently**
58. **Eating Disorder**	Never

Subscales	Current	Outpat. Norm	Comm. Norm
Intrapers. Distress:	39	26.4	8.9
Somatic:	22	7.8	3.3
Interpers. Relations:	14	10.4	0.6
Social Problems:	5	6.3	0.7
Behavioral Dys.:	20	20.1	6.8
Critical Items:	15	7.7	3.0
Total:	**115**	**78.7**	**23.3**

Total Score by Session Number

Graph Label Legend:
(R) = **Red**: High chance of negative outcome (Y) = **Yellow**: Some chance of negative outcome
(G) = **Green**: Making expected progress   (W) = **White**: Functioning in normal range
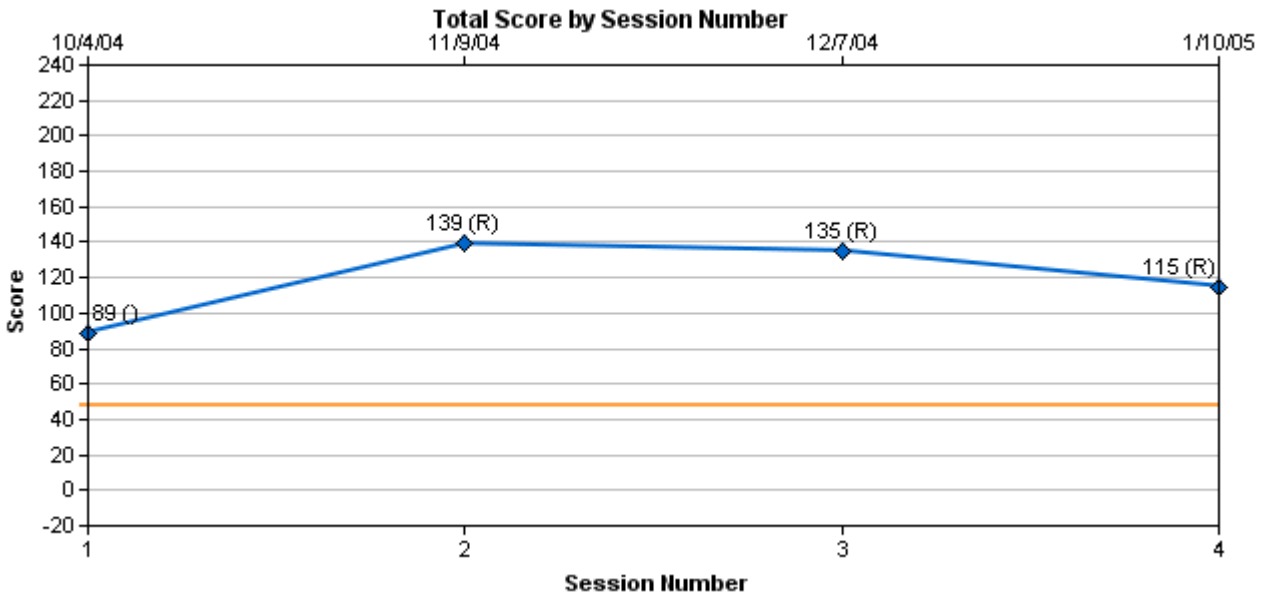
Session#:	1	2	3	4
Completed By:	Mother	Mother	Mother	Mother

Feedback Message:
The patient is not making the expected level of progress. Chances are they may drop out of treatment prematurely or have a negative treatment outcome. Steps should be taken to carefully review this case and identify reasons for poor progress. It may be helpful to assess the quality of the therapeutic alliance, the client's motivation, social support network, or decide upon a new course of action, such as referral for medication or intensification of treatment. The treatment plan may need to be reconsidered.

Below is an example of a Client Feedback Report generated by the OQ Analyst software for a patient who has completed the Y-OQ®-2.01. This report corresponds to the previous Clinician Feedback Report but is designed to provide feedback directly to the patient. Included in the report is a graph tracking the total score of previous administrations as well as feedback messages indicating the patient's current progress in treatment. All feedback messages are designed for positive reinforcement of the therapeutic relationship.

Name:	Child, Miranda, R	ID:	ABCDE075
Session Date:	1/10/2005	Session:	4
Clinician:	Clinician, Randy	Clinic:	South Clinic

Total Score by Session Number
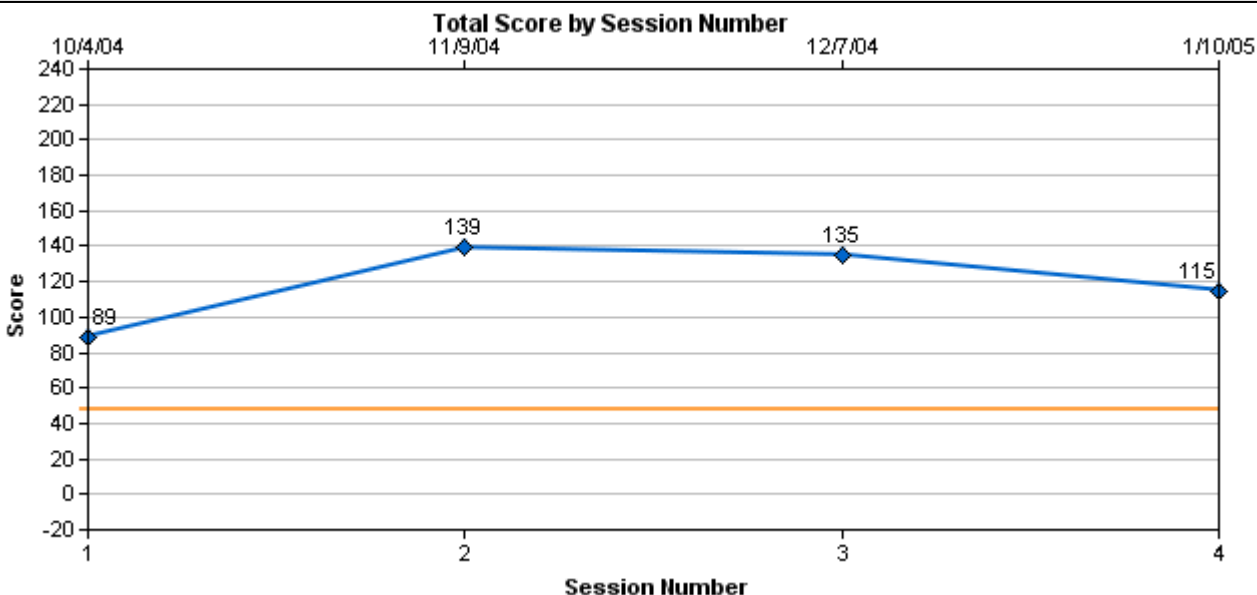
Feedback Message:

Please note that the information presented below is based on your responses to the questionnaire that you completed prior to therapy sessions.

It appears that your child has not experienced a reduced level of disturbance.

Because your child may not be experiencing the expected rate of progress, it is possible that you have even considered terminating treatment, believing that therapy may not be helpful for your child.

Although you have yet to see much improvement from therapy, it is still early in treatment and there is the potential for future improvement.

However, we urge you to openly discuss any concerns that you may be having about therapy with your therapist because there are strategies that can be used to help your child receive the most out of your therapy.

Below is an example of an Aggregate System Report generated by the OQ Analyst software for all patients who have completed the Y-OQ®-2.01 during a specified date range. The report displays the average initial and current score of patients who are assigned to a specific clinician, showing the average rate of improvement, as well as the number of valid administrations used to create the report. Also included is the percentage of patients for each clinician who have improved, deteriorated or have had no reliable change, as well as the average number of administrations for each client. Other reports are also available to compare the outcome of patients by clinic, diagnosis, gender, or supervisor and the data can easily be exported to excel for use in quarterly reports.

OQ® Analyst

Home | **Administer Questionnaires** | **Reporting** | **Management** | **Preferences**

Report Selector

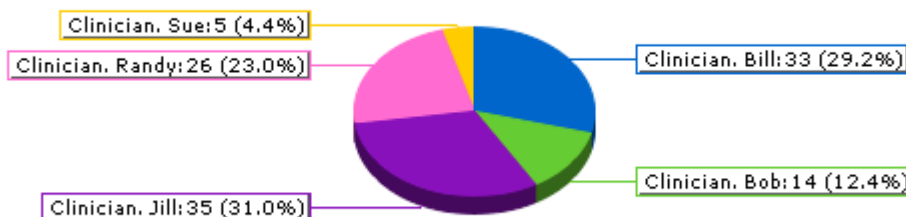|			
Select instrument:	YOQ®-2.0	Start Date:	5/24/2004 (MM/DD/YYYY)
Select clinic:	All Clinics	End Date:	5/18/2005 (MM/DD/YYYY)
Select a category:	Clinician		Generate

Report Detail

Category	Average Initial Score	Average Most Recent Score	Average # Valid Administrations per Client	Total Valid Administrations	Improved	No Reliable Change	Deteriorated
Clinician, Bill	89.5	73.5	2.75	33	42%	42%	17%
Clinician, Bob	118.5	79.67	2.33	14	100%	0%	0%
Clinician, Jill	89.69	59.69	2.69	35	85%	8%	8%
Clinician, Randy	100.3	70.9	2.6	26	50%	50%	0%
Clinician, Sue	105.5	126.5	2.5	5	0%	50%	50%

Export to Excel

Average Initial Score vs. Average Current Score by Clinician
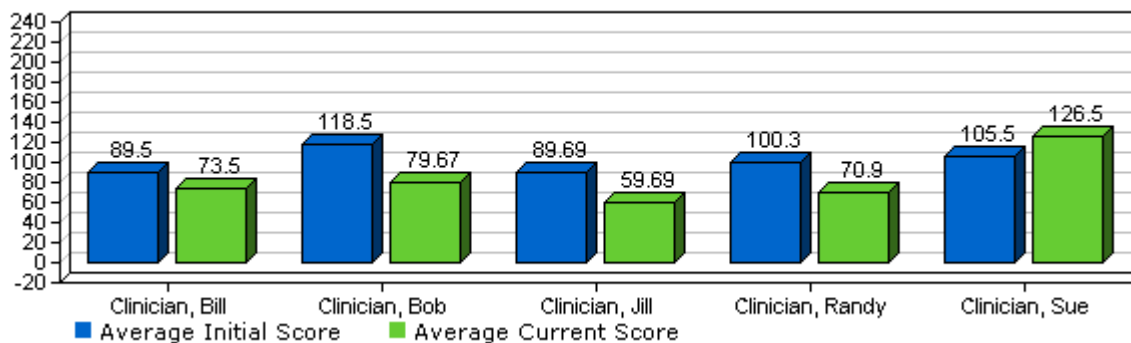
Clinician	Average Initial Score	Average Current Score
Clinician, Bill	89.5	73.5
Clinician, Bob	118.5	79.67
Clinician, Jill	89.69	59.69
Clinician, Randy	100.3	70.9
Clinician, Sue	105.5	126.5

Total Administrations by Clinician

Clinician, Sue: 5 (4.4%)
Clinician, Randy: 26 (23.0%)
Clinician, Bill: 33 (29.2%)
Clinician, Jill: 35 (31.0%)
Clinician, Bob: 14 (12.4%)

Below is an example of an Aggregate System Report generated by the OQ Analyst software for all patients who have completed the Y-OQ®-2.01 during a specified date range. The report displays the average initial and current score of patients who are assigned to a specific clinic, showing the average rate of improvement, as well as the number of valid administrations used to create the report. Also included is the percentage of patients for each clinic who have improved, deteriorated or have had no reliable change, as well as the average number of administrations for each client. Other reports are also available to compare the outcome of patients by diagnosis, gender, clinician, or supervisor and the data can easily be exported to excel for use in quarterly reports.

OQ® Analyst

Home | Administer Questionnaires Reporting | Management | Preferences

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Report Selector

Select instrument:	YOQ®-2.0	Start Date:	5/24/2004 (MM/DD/YYYY)
Select clinic:	All Clinics	End Date:	5/18/2005 (MM/DD/YYYY)
Select a category:	Clinic		Generate

Report Detail

Category	Average Initial Score	Average Most Recent Score	Average # Valid Administrations per Client	Total Valid Administrations	Improved	No Reliable Change	Deteriorated
North Clinic	86.57	65.3	2.35	54	52%	39%	9%
South Clinic	108.7	79.8	2.95	59	75%	15%	10%
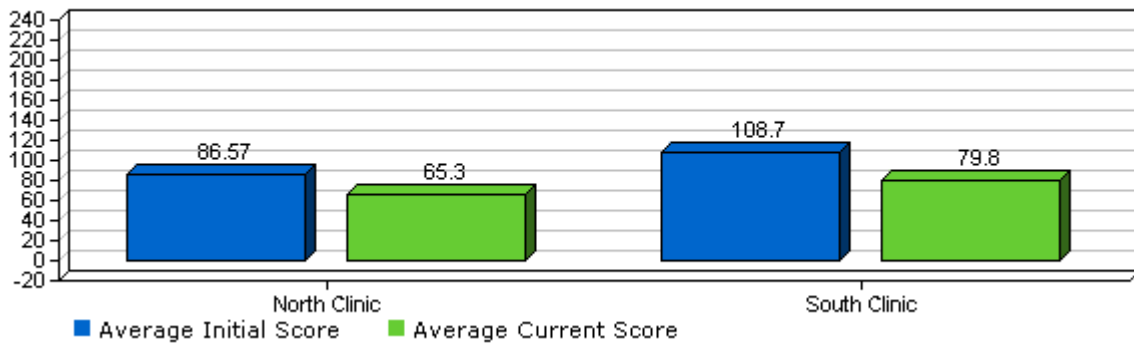
Export to Excel

Average Initial Score vs. Average Current Score by Clinic

Bar chart: North Clinic — Average Initial Score 86.57, Average Current Score 65.3; South Clinic — Average Initial Score 108.7, Average Current Score 79.8.
Legend: ■ Average Initial Score ■ Average Current Score

Total Administrations by Clinic

Pie chart: South Clinic: 59 (52.2%); North Clinic: 54 (47.8%)

Below is an example of an Aggregate System Report generated by the OQ Analyst software for all patients who have completed the Y-OQ®-2.01 during a specified date range. The report displays the average initial and current score of patients who are assigned a specific diagnosis, showing the average rate of improvement, as well as the number of valid administrations used to create the report. Also included is the percentage of patients for each diagnosis who have improved, deteriorated or have had no reliable change, as well as the average number of administrations for each client. Other reports are also available to compare the outcome of patients by clinic, gender, clinician, or supervisor and the data can easily be exported to excel for use in quarterly reports.

OQ® Analyst

Home | **Administer Questionnaires** **Reporting** | **Management** | **Preferences**

Report Selector

Select instrument:	YOQ®-2.0		Start Date:	5/24/2004 (MM/DD/YYYY)
Select clinic:	All Clinics		End Date:	5/18/2005 (MM/DD/YYYY)
Select a category:	Diagnosis			Generate

Report Detail

Category	Average Initial Score	Average Most Recent Score	Average # Valid Administrations per Client	Total Valid Administrations	Improved	No Reliable Change	Deteriorated
Anxiety	95.75	74.62	2.5	20	75%	12%	12%
Depression	105.5	77.6	2.4	24	60%	30%	10%
Dysthymia	97.36	69.5	2.57	36	64%	21%	14%
Panic Disorder	88.4	71.4	2.6	13	60%	40%	0%
Unknown	89.83	65.83	3.33	20	50%	50%	0%

Export to Excel

Average Initial Score vs. Average Current Score by Diagnosis

Total Administrations by Diagnosis